

Small Fixes Add Up to a Big Difference: Kaizen

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If you move the tools on a factory workbench to spots within easy reach, you might save a few seconds each time. That may not seem to change anything, but on a shop floor where the same motion is repeated hundreds of times a day, the story is different. When small fixes like this pile up every day in the hands of many people, the quality and speed of the whole company change noticeably. The management approach built on this idea is 'Kaizen.' Put simply, Kaizen means 'a management approach in which everyone on the front line keeps piling up small improvements, instead of making one grand change